



Family Records

Return and Refund Policy

Thank you for shopping at OLDME Your Family's Safety Net.

Digital products

We issue refunds for digital products within 30 days of the original purchase of the product.

We issue refunds for digital products only under the following conditions:

- ✓ Major defects.
- ✓ All our products are tested properly, but unexpected errors may occur.

We recommend contacting us for assistance if you experience any issues receiving or downloading our products.

We do not guarantee that our products are fully compatible with any third-party software. We do not issue refunds if our products are incompatible with any third-party software, except for those that are specified on the page of each product.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

By phone number:
3479200462

By email:
ehearn@oldme.com